



Connect.
Grow.
Thrive.

Your Nardonía City School counselor has referred you to **Red Oak Behavioral Health** for mental health services. Red Oak specializes in both outpatient and school-based mental health treatment, and is providing care to clients via telehealth while schools are closed as the result of the COVID-19 pandemic. We are committed to supporting your district and providing your family with **professional and compassionate care that meets you where you are.**

A Red Oak staff member will be in **contact with you within 24 hours after receiving your referral** to begin the intake process. This staff member may be a service provider or an administrative assistant from our outpatient center based on your needs. Services rendered will be billed directly through your child's health insurance.* **The intake process includes:**

A detailed explanation about our services



Collection of demographic information



Obtaining consent for services



Completion of a diagnostic assessment



*If your child doesn't have health insurance, our team will work with you to come up with a plan so funding is not an obstacle. If you have any questions about this process, please give us a call. **We look forward to talking with you soon.**