

T1 P1

Dear,

Cuyahoga Valley Scenic Railroad (CVSR) is excited to welcome you to the **NORTH POLE ADVENTURE<sup>TM</sup>**, beginning its magical journey November 8<sup>th</sup> and running through December 21<sup>st</sup>. Please read all of the following details:

## **Volunteer Roles**

Position descriptions and other useful information are included with this mailing. A reminder: All volunteers under the age of 16 must be accompanied by an adult.

## **North Pole Adventure Training**

Trainings are scheduled on October 11, 17, 25 and 31 at 6:30 pm; October 14 and 28 at 10 am; and via Zoom on October 10 at 1 pm; and October 18 and 24 at 5 pm. All trainings are at Fitzwater. A dress rehearsal is scheduled on Friday, November 3, departing Akron Northside at 5 pm. *All on-train program volunteers including first-time Santas and Trainmen are required to attend one training session.*Santa specific training is scheduled on October 12 and 26 at 10 am; and October 14 and 28 at 9 am. The trainings will cover the overall program, various techniques to effectively engage passengers, and logistics. Please sign up on CREW or RSVP to slemley@cvsr.com.

## **Scheduling**

It's easy to sign up directly in CREW (<a href="http://crew.cvsr.com/login.php">http://crew.cvsr.com/login.php</a>). Once you log on, select the TRAIN SCHEDULE tab and then navigate to the month, day and departure location you want to volunteer. You will need your username and your password. Your username is your email address (or your first and last name, all lowercase, no spaces; i.e., sherrilemley). If you don't know your password, you can receive a new one by emailing <a href="mailto:slemley@cvsr.com">slemley@cvsr.com</a>. If you prefer to sign up via paper, a sign-up sheet is enclosed. Please sign up online or return your sign-up sheet as soon as possible to assist us in making a timely schedule.

Reporting Times and Locations of training sites and reporting locations are enclosed.